



Returns – Knit-Rite® cannot accept any goods without first obtaining a return authorization number for returns subject to the following:

- a) Customer Service must be notified regarding returns within 30 days from invoice date to be considered for credit and RA #.
- b) All exchanges must, on arrival at the Kansas City, Kansas warehouse, be found in first class condition. All items, including incorrect items and defective products, must have the RA # stated prominently on the outside of the carton.
- c) A handling charge deduction will be made from all credit memos issued for items returned, with only two exceptions: Incorrect items or defective products.

Note: The RA # authorizes your company to return the items, however, based on evaluation, credit to be determined.

Warranty – Against manufacturer defects. Acceptance of returned merchandise is at the discretion of Knit-Rite.