



WARRANTY

The warranty for APC Modular Components is five (5) years, allowing thirty (30) days from the date of purchase for installation. APC Modular Components can be used on patients with activity levels 1-4, providing patient's weight does not exceed weight rating noted on product or product packaging.

CONDITIONS

Using the APC Modular Components for amputees that do not meet the criteria noted above or amputees who engage in extremely abusive activities, activities that could result in injury to their natural limb, or activities which could expose the prosthesis to a corrosive environment, will void the APC five (5) year warranty. Never modify the APC Modular Components in any way not typical for constructing a prosthesis, this will void the warranty and could cause failure.

RETURN AUTHORIZATION & RESTOCKING FEE

A Return Authorization (RA) must be obtained from American Prosthetics Components prior to sending back any product (saleable or defective) to the Company. The following outlines our policies and procedures regarding such Return Authorizations.

- Call 800-772-7508 to obtain RA#.
- The RA number is good for thirty (30) days from issue date—after that time the number is no longer valid. APC must receive the item within the thirty (30) day period.
- A copy of the original invoice must accompany the returned merchandise.
- There is NEVER a charge for returns of defective product; but an RA is still required.
- There is no charge for any item returned with fifteen (15) days of invoice date.
- A restocking charge of 15% will be assessed on all items returned after fifteen (15) and up to forty-five (45) days after invoice date.
- A restocking charge of 25% will be assessed on items returned forty-six (46) to ninety (90) days after invoice date.
- No returns (except defective items) will be accepted after ninety (90) days from the invoice date.
- Return Authorizations will not be issued for custom or special order items.
- All return items (other than defectives) must be in new, saleable condition.

An RA does not guarantee credit will be issued—product must be evaluated upon receipt by American Prosthetic Components, LLC.